

Quorn Music Tuition

Privacy Policy & GDPR Compliance

Effective Date: 06/04/2024

Last Updated: 07/02/2025

1. Introduction

Quorn Music Tuition ("we," "us," "our") respects your privacy and is committed to protecting the personal data of our students, parents, and website visitors. This Privacy Policy outlines how we collect, use, store, and protect your data in compliance with the General Data Protection Regulation (GDPR).

2. Data We Collect

We may collect and process the following personal data:

- Name, contact details (phone number, email address, mailing address)
- Date of birth and emergency contact information
- Payment details for lesson fees
- Student progress records and lesson schedules
- Communications and inquiries sent to us
- Website usage data through cookies (see our Cookie Policy)

3. Purpose of Data Collection

We collect your data for the following purposes:

- To provide music lessons and educational services
- To manage bookings, payments, and invoices
- To communicate with students and parents regarding schedules and progress
- To send important updates, newsletters, or promotional materials (with consent)
- To improve our website and services

4. Legal Basis for Processing

We process your personal data under the following legal grounds:

- **Contractual necessity:** To fulfil lesson agreements
- **Legal obligation:** To comply with financial and regulatory requirements
- **Legitimate interests:** To improve our services and maintain student records
- **Consent:** For marketing and promotional communications (you may withdraw consent anytime)

5. Data Sharing and Security

We do not sell or rent personal data. However, we may share data with:

- Payment processors to facilitate transactions
- IT service providers for secure data storage
- Regulatory bodies when legally required

We implement appropriate security measures to protect your data from unauthorized access, alteration, or loss.

6. Data Retention

We retain personal data only as long as necessary for educational, legal, or accounting purposes. After this period, data will be securely deleted.

7. Your Rights Under GDPR

Under GDPR, you have the following rights:

- **Right to Access:** Request a copy of your personal data

- **Right to Rectification:** Correct inaccurate or incomplete data
- **Right to Erasure:** Request data deletion (subject to legal obligations)
- **Right to Restriction:** Limit processing of your data
- **Right to Data Portability:** Obtain and reuse your data across services
- **Right to Object:** Object to processing based on legitimate interests
- **Right to Withdraw Consent:** Withdraw consent for marketing communications

To exercise any of these rights, contact us at hello@quornmusictuition.co.uk

8. Cookies and Tracking

Our website may use cookies to enhance user experience. Please see our [Cookie Policy] for more details.

9. Contact Information

If you have any questions or concerns about this Privacy Policy or your data, please contact:

Quorn Music Tuition
Long Office B, One Ash, LE12 8UE
hello@quornmusictuition.co.uk
07862 319663

10. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with the updated effective date.

By using our services, you acknowledge that you have read and understood this Privacy Policy